



Citizens In Power Data Privacy Policy

Citizens In Power is committed to protecting and respecting your privacy. This policy explains when and why we collect personal information about people who participate in projects we are working on, how we use it, the conditions under which we may disclose it to others, and how we keep it secure. We want to share this information with you in a clear and open manner, if you have any feedback on this policy or suggestions to improve the policy from your perspective, please do email us info@citizensinpower.com

Who we are

Citizens In Power is a not-for-profit organisation whose purpose is to co-design ways for citizens to lead decision-making to shape the future.

We are a registered company limited by guarantee in the UK. Our company number is 14503712.

Visit our [home page](#) to find out more about what we do and about us.

Why We Collect Your Data

We collect data to make our projects as inclusive, accessible, and effective as possible. This includes using your data to:

- Communicate with you about your participation and any updates related to the projects.
- Ensure the projects are as representative and inclusive as possible.
- Process any incentives or reimbursements we offer for participation.
- Improve our projects and tailor them to community needs.

What Data We Collect

The information we collect might include your name, address, email address, phone number, demographic information (such as age, gender, ethnicity etc.), accessibility requirements, and any other information relevant to your participation in our projects.

How Your Data Is Used

We may use your data to:

- Contact you about project developments and meetings.
- Ensure the projects are tailored to meet the participants' diverse needs.
- Analyse the effectiveness of our projects and report on their outcomes to stakeholders, ensuring any personal data is anonymized.

Who Has Access to Your Information

We will not sell or rent your information to third parties. We will not share your information with third parties for marketing purposes. We may pass your information to our third-party service providers, subcontractors, and other associated organizations for the purposes of completing tasks and providing services to you on our behalf (for example, to send you mailings). However, when we use third-party service providers, we disclose only the personal information that is necessary to deliver the service, and we have a contract in place that requires them to keep your information secure and not to use it for their own direct marketing purposes.

Your Choices

You have a choice about whether or not you wish to receive information from us. If you do not want to receive direct communications from us about the work we do for our community and our exciting projects, you can select your choices by ticking the relevant boxes situated on the form on which we collect your information.

How You Can Access and Update Your Information

The accuracy of your information is important to us. If you change email address or any of the other information we hold is inaccurate or out of date, please email us at: info@citizensinpower.com You have the right to ask for a copy of the information Citizens In Power hold about you.

Security Precautions in Place to Protect the Loss, Misuse, or Alteration of Your Information

When you give us personal information, we take steps to ensure that it's treated securely. We strive to protect your personal information, but cannot guarantee the security of any information you transmit to us, and you do so at your own risk.

If you need further information or if you have a complaint, or to delete your data, or to get a copy of it

If you have any questions about how we look after people's personal information, or if you have a complaint about how we are handling your data, or to ask us to delete your data, or for a copy of it, please get in touch with us at info@citizensinpower.com or send mail to:

Citizens In Power, Wildwood, Totnes TQ9 7JZ, United Kingdom

We will try our best to answer your questions or resolve your complaint.

You can also make a complaint to the Information Commissioner, who is the official data protection regulator in the UK. Their contact information can be found on their website at www.ico.org.uk.

Review of This Policy

We keep this Policy under regular review. This Policy was last updated on Feb 12 2024